

Winter Age Group (WAG) Frequently Asked Questions

If you have additional questions not addressed below, please contact: Your coach, meet official or any of board members as listed on our website at
<https://www.teamunify.com/team/cagwsc/page/home>

Will there be a hospitality area?	Do swimmers need to check in with timing staff to make sure they are in the correct heat/lane?	How do I sign up for volunteering positions?
Where are the bathrooms and how will they be monitored and set up?	Where are teams allowed to set up team camps/tents?	Where is check in for job assignments?
How do I watch my athlete compete?	Who is allowed in what areas of the pool deck?	Will I be trained for the jobs I signed up for?
How will the warm up area work? Location?	How does the staging area work for swimmers? For relays?	Can my kids work as volunteers? How old do they have to be?
How will we see what lane and event number for each event?	Are volunteer hours required?	If I don't know what I volunteered for or what I am supposed to do, who do I ask?
How do swimmers check in for events?	Why do I need to volunteer if my athlete is not participating?	Any phone apps that would be helpful for swim?
How to scratch an event?	Do timing assignments count towards my service hours?	Will there be concessions?
When do swimmers need to be behind the blocks for their events?	If I couldn't volunteer for an event, should I let the coaches know?	

Will there be a hospitality area?

Yes, there will be a hospitality area. However, this area is restricted to officials working, and coaches

Where are the bathrooms and how will they be monitored and set up?

The Athletes will have full use of the locker rooms. No spectators or parents will be allowed in the locker rooms at any times. There will be Deck Marshals stationed at the entrance to be sure that Safe Sport procedures are followed. There will be a trailer of portable restrooms for the Women on the scoreboard side of the pool off the deck. The Mens restroom is located on the south side of the Boys Locker room and must be entered from a door on the outside of the deck on the south side of the locker room. There will also be GWC men's and women's restrooms open just at the south west corner of the pool just off the deck.

How do I watch my athlete compete?

There will be bleacher seating poolside however, please do not "camp out" there. Please enjoy watching your athlete compete and then leave the pool deck so that other spectators can enjoy their athlete's event.

How will the warm up area work? Location?

There will be several lanes on the north side of the bulkhead and the little pool will be open for warm up and warm down.

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How will we see what lane and event number for each event?

There will be heat sheets posted in two locations around the pool deck (north and south) as well as Meet mobile running throughout the meets. The lanes will be marked with numbers by the blocks

How do swimmers check in for events?

When your swimmer(s) arrives, please check in at the athlete check-in table outside the main gate at the North side of the pool area.

How to scratch an event?

If you would like to scratch an event please let the check in person know. You can also let your coach know or the admin table know.

When do swimmers need to be behind the blocks for their events?

Go behind your block early, pay attention to the announcers and what event they are on. Always get to your lane early (at least three or so heats, check with your coach for their preference) and check in with the timers. They have a list so they can verify who is in their lane.

Do swimmers need to check in with timing staff to make sure they are in the correct heat/lane?

Yes, let the timers in your lane know that you are there for your event.

Where are teams allowed to set up team camps/tents?

See the map provided. You can set up camp on all the grassy areas. DO NOT SETUP ON the pool deck, the sand volleyball courts, any asphalt areas, walkways or upstairs balconies.

Who is allowed in what areas of the pool deck?

Athletes, Meet Officials and Coaches are allowed anywhere on deck. Spectators are only allowed in designated areas, the seating area and vendor area. We are also asking that spectators only come on deck when their athlete is swimming.

How does the staging area work for swimmers? For relays?

Relays will be staged outside the south fence as space allows.

Are volunteer hours required?

Yes, every family, regardless if your swimmer is swimming or not, is required to complete 4 hours per swimmer per family. This is required for every GWSC hosted meet. There is an opt-out option which is a \$25 fee per hour that you did not work.

Why do I need to volunteer if my athlete is not participating?

The meets that GWSC hosts is how the team raises money and ensures for excellent coaching and a great experience for your athletes. Volunteering to work the meets is also how we keep the overall monthly costs low for all families. There are many ways to volunteer please. Please be aware that if you are unable to volunteer there are monetary penalties that will be applied to your monthly bill. Please volunteer to make it a great experience for all the athletes involved. We cannot do this without you!

Do timing assignments count towards my service hours?

Unfortunately, timing assignments do not count towards service hours. If your athlete is participating you must also do a timing assignment.

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If I couldn't volunteer for an event, should I let the coaches know?

Please reach out to the coaches and support staff if you are unable to volunteer for an event. There may be other things you can donate that will not require your time on those specific days. If you do not complete your hours, there is an opt-out option which is a \$25 fee per hour not worked. Typically we are always short handed so please make every effort to support our swimmers. Thank you!

How do I sign up for volunteering positions?

There are two options:

- (1) Go into the team website: [Golden West Swim Club Home \(teamunify.com\)](https://teamunify.com) and scroll down, under "Upcoming Events" you'll see the SCS Winter Age Group job sign up at the bottom of the page, along with all other meets.
- (2) OnDeck app tracks the job assignments that are filled and need to be filled as well as what jobs you have signed up for. Be sure to leave your phone number when you volunteer so we can reach you.

Where is check in for job assignments?

There will be a volunteer check in table behind the athlete check-in table outside the main gate at the North side of the pool area.

Will I be trained for the jobs I signed up for?

There will always be people to help you be trained for the job either the previous shift can help or there are many around the club. Please do not be shy and ask for training or help if there are any questions. Ask the volunteer check in table and also ask the individuals you may be relieving that are working the same position before you.

Can my kids work as volunteers? How old do they have to be?

Unfortunately many jobs require an adult but timing jobs and some hospitality jobs can be worked by someone 16 or older. Check the job listings. Deck Marshalls and any other official positions require adults.

If I don't know what I volunteered for or what I am supposed to do, who do I ask?

In the OnDeck App there are descriptions for each job. However, when you check in at the volunteer table you may ask there for further details and you will be directed to someone who can train you if needed on the job you signed up for.

Any phone apps that would be helpful for swim?

OnDeck and MeetMobile are both phone apps that are incredibly helpful for managing your swimmers times, as well as communication with the club and your own job assignments.

Will there be concessions?

Yes, there will be a snack bar on site that will have pre packaged food options. The concessions will take both Venmo and cash